

Appendix 6 - Current PEP 2015-20

Recommendation log and updated actions

July 2021

1. Introduction - no recommendations

Recommendation 1.1 - Completed

Adopt the hierarchy of need, as shown in table 1.2.

Updated June 2018

This is completed- adopted from the start of the Parking and Enforcement Plan approved in May 2016. Recommendation 1.1 is now used to determine Hackney's hierarchy of parking needs.

Table 1.2: Current hierarchy of parking needs

Priority	Road user
1	<ul style="list-style-type: none">Blue Badge holders' parking
2	<ul style="list-style-type: none">residents' parking
3	<ul style="list-style-type: none">car clubs
4	<ul style="list-style-type: none">local business/ service operational parking/ servicing
5	<ul style="list-style-type: none">short-stay shopper/ visitor parking
Other factors affecting priority include	<ul style="list-style-type: none">Impact on traffic flow/ road safetyimpact on air quality/ climate changesize of vehicle/ effect on local environment

2. Parking zones

Recommendation 2.1 - Completed

A PZ will be introduced taking into account whether there is majority support, which is taken to be where the majority of respondents are in favour of the PZ. The Council may, in exceptional circumstances need to introduce a PZ without a clear majority for reasons of road safety, traffic flow, supply and demand for parking and the environmental impact of parking. The need for a logical boundary may also result in some roads or parts of roads receiving controls without majority support.

Updated June 2018

In place, from the start of the Parking and Enforcement Plan approved in May 2016. Hackney Council now follows this recommendation when introducing new PZs, without a clear majority, as outlined in the above recommendation.

Recommendation 2.2 - Completed

To reduce parking zones (PZ) review frequency from every five to seven years to when a need is identified.

Updated June 2018

Implemented from the start of the Parking and Enforcement Plan approved in May 2016. PZs are now reviewed when needed.

3. Parking supply and charges

Recommendation 3.1 - Completed

To introduce a standardised pricing structure, for where external third parties request changes to parking bays and zone designs.

Updated January 2020

This is now completed- adopted from April 2019.

Recommendation 3.2 - Discontinued

To integrate skip and highway licensing into a single application process, with one point of contact to all customers.

Updated June 2021

The Service has decided not to go forward with this recommendation and has now been discontinued.

4. Permits

Recommendation 4.1 - Discontinued

Foreign vehicles must be registered and licensed in the UK when they have been here more than six months in any 12 month period. Our permit eligibility will be modified to reflect the current regulations.

Updated January 2020

The costs outweigh the benefits given the low number of vehicles that this recommendation affects. Therefore this recommendation is no longer being implemented.

Recommendation 4.2 - Completed

The Council will review parking zone boundaries and turn split zones, which allow the resident permit holder to park in all areas of that zone (excluding

visitors' vouchers), into separate zones.

Updated January 2020

Parking zones B (N) and Zone B (s) were combined into zone B in June 2016 and Parking zone D (N) and D (S) were split into zones D and S in September 2016. The final parking area that was merged was E and E (ext.) which is now complete- adopted from June 2019.

Recommendation 4.3 - Discontinued

To align the eligibility age for visitor voucher discount to national age of retirement, rounded down to the nearest whole year (where women and men have a different age of retirement the Council will choose the lower of the two).

Updated June 2021

The benefits this scheme provides to residents who are over 60 and to Blue Badge holders outweighs the need for the implementation of this recommendation and will avoid future disruptions with the gradual increase in pension age. The Service has decided this recommendation is no longer being implemented.

Recommendation 4.4 - Completed

To review the price of visitor vouchers over two years.

Updated June 2018

Review completed and approved through the 2018/19 fees and charges schedule by full cabinet. New prices for on street vouchers to take effect from spring 2018.

Recommendation 4.5 - Continued into PEP 2021-26

To review business permit usage through a parking survey to help us propose a new business permit allocation and pricing structure on a zone by zone basis. The Council will also work with Homerton University Hospital to reduce business permits for NHS staff.

Updated June 2021

From 1 April 2019, business parking permits have no longer been issued to hospital staff unless the business permit eligibility criteria is met. Plans to review business permits pricing structure are ongoing and will move into the next iteration of the Parking and Enforcement Plan.

Recommendation 4.6 - Completed

To align all-zone permits to an emission based charging structure.

Updated June 2018

From 1 April 2017, emissions based charging for all zone permits was implemented.

Recommendation 4.7 - Discontinued

To allow a car club permit based on a resident permit at a business rate, subject to the findings of a consultation and trial with car club service providers.

Updated January 2020

With the introduction of floating car club providers, which allows drivers to use vehicles one way and park in various bay types, this recommendation is no longer required.

Recommendation 4.8 - Continued into PEP 2021-26

To consult on the Health e-Voucher¹ system to allow private companies and other Council services carrying out direct health or social care on behalf of the Council/NHS to use the permit for the first time. This will create a more inclusive permit system.

Updated June 2021

The Health e- voucher will no longer be developed. In the next PEP 2021-26 we will be reviewing terms and conditions and renaming the health and social care permit to the community support permit.

The eligibility criteria for the renamed community support permit will be extended to include other organisations who spend at least 30% of their time carrying out support work in the borough.

Recommendation 4.9 - Completed

To introduce a charge for all motorcycle parking in Hackney.

Update June 2021

The motorcycle parking review consultation took place in 2020. Proposals included the introduction of fees and charges to motorcycle parking in the borough. Hackney Cabinet approved proposals put forward after the consultation review in February 2021.

Recommendation 4.10 - Completed

To monitor sales and any misuse following implementation of the new ICT system and then consider tighter limits and/or greater prices during the PEP's lifetime.

¹ Previously Health and social care permit

Updated January 2020

Adopted in February 2018, with the introduction of permits and voucher misuse and fraud meetings.

Recommendation 4.11 - Discontinued

If a vehicle is not legally allowed to park on the public highway (if it is declared SORN or untaxed) the Council will cancel the permit. This would support partnership working with DVLA/police.

Updated June 2018

Enforcement of untaxed/SORN vehicles on-street no longer sits with the Council, however the Council will cancel permits on an ad hoc basis upon receipt of information (e.g. a customer complaint).

5. Compliance and enforcement**Recommendation 5.1 - Completed**

The Council will simplify the timescales for removing vehicles from parking bays in order to remove vehicles two hours after a PCN is issued, with the exception of expired permits which can be removed two operational days after the first PCN is issued.

Updated June 2021

The Council's Removal Policy was updated December 2020, as part of this review all aspects of dealing with removals was amended.

Recommendation 5.2 - Completed

To introduce removals from Council car parks and align them to on street parking.

Updated January 2020

The policy was not adopted due to access and exit issues in council car parks and the limited space available to turn a large removal lorry safely. There was also the potential for damage to parked cars during the removal process.

Recommendation 5.3 - Completed

To take the following observation times which are in use and make them the borough standard, ensuring they are observed borough wide: five minutes where parking/loading is allowed, two minutes where dropping off is permitted and instant otherwise.

Updated June 2018

The five minute observation period has been implemented. The two minute observation period where dropping off is permitted has not been adopted as

dropping off is allowed in a wide variety of parking locations and in some circumstances this activity should be allowed for longer – children, luggage, disabled and elderly passengers.

Recommendation 5.4 - Completed

To limit the duration of any permits issued for covert surveillance to three months. All applications must be approved at Inspector or Chief Inspector level and above.

Updated June 2021

This recommendation has now been completed.

6. Engaging the community -

Recommendation 6.1 - Completed

Once the new accessible ICT system is embedded, increase the differential for online/postal and counter applications as part of the Council's annual fees and charges review.

Updated June 2018

The online permit system introduced in 2016 has helped thousands of customers self-serve online. Online applications now account for 97% of all applications received, and there is no longer a need for an online discount. As a result, from spring 2018, the online discount will be removed.

7. Equalities and diversity

Recommendation 7.1 - Discontinued

Replace Companion Badge with a free resident permit. The eligibility criteria will be set following consultation and in consideration of the new ICT system's capabilities.

Updated June 2021

The Blue Badge parking review took place in 2018. Proposals included the review of the Companion e-badge parking permissions. Companion e-badge parking permissions have been reviewed and new Companion badge rules have been introduced borough-wide from February 2021.

8. Estate parking - no recommendations

9. Supporting sustainable transport- no recommendations